

Manage the Performance, Security & Compliance of OpenText™ Documentum™

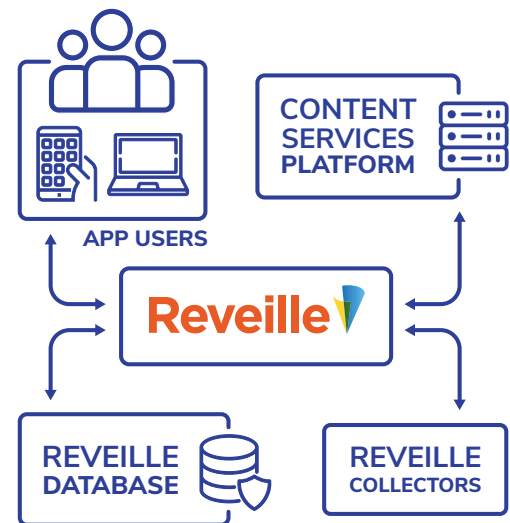
Open Text Documentum transforms your content into a thriving repository ecosystem teeming with life and intelligence. As entries are organized and accessed with ease, Documentum expands the capabilities of your business and the depths of your decision-making. But when impending asset downtime and unauthorized activity threaten to upset operations, content security or customer experience, Reveille has you covered.

See. Know. Protect. Your Content Applications Anywhere

Reveille's out-of-the-box, agentless, solution helps organizations using Documentum See, Know, and Protect their content services - anywhere.

Our powerful, purpose-built solution provides greater visibility and control over your Documentum content. Reveille's specialized, agentless monitoring of Documentum goes well beyond general-purpose monitoring, providing context and detailed insight into the performance, adoption, planning, user behavior, security and audit of business-critical content stacks.

Reveille gives you unparalleled visibility into your Documentum content services with real-time user data, dashboards, alerts and comprehensive reporting. Business and IT managers gain deep, data-driven insight and context to make better decisions and improve overall performance, stability, and security of their content services applications.



Reveille Delivers Unrivaled Business Impact

Reveille for Documentum delivers unmatched, comprehensive monitors to track, diagnose, repair, and report on Documentum-specific operational exceptions – with Documentum-specific metrics and user behavior visibility.

Reveille's agentless approach provides controlled capabilities beyond other agent-based techniques focused just on transaction segment response time. Reveille delivers complete monitoring of user activity at the application transaction level and of the Documentum platform itself to proactively and automatically diagnose and repair any found issues. This continuous monitoring supports an exceptional end-user experience and a smoother operation of business processes supported by Documentum.

Reveille decreases the amount of time spent supporting the Documentum applications:

- Reduces the number support tickets for Documentum
- Shortens TTR for remaining, legitimate application issues
- Pre-configured with over a hundred Documentum-specific tests
- Supports on-premises and cloud operating OpenText Documentum environments
- Works 'out of the box' with Documentum, Intelligent Capture, InfoArchive and xPression. Supports both on-premises and cloud operating Documentum environments.

See Beyond with Reveille

Reveille empowers users to make data-driven decisions using powerful dashboards, real-time alerts and tailored metrics



Reveille provides the visibility and insight you need to answer questions like:

- Are individual applications responsive or sluggish?
- Are connections compromised?
- Can the appropriate action be taken automatically?
- At what level of service are systems performing?
- Are documents being improperly accessed?
- What are users doing with business-critical content?
- Are irregular login patterns occurring for high-value assets?

With Reveille for Documentum:

- Eliminate Documentum application 'babysitting' – observing / tracking / communicating.
- Reduce time for opening incidents with help desk after the fact so incidents are historically tracked.
- Capture the actual user activity of who accessed what document during what time period to assist with audit/compliance/capacity planning reviews and detecting abnormal security user access patterns.
- Proactively be alerted to degrading conditions when they happen, reducing surprise impacts causing bridge calls that extend manual recovery workflows.
- Gather baselines of Documentum operating performance with our Dashboard metrics.
- Get User Analytics to objectively understand Documentum user transaction volumes, search hit counts, 'hot' content, query activity, and response times.

“Reveille’s user analytics are icing on the cake. Being able to report actual numbers up to management – who, what, when, how, and tie in the security aspect – is very powerful.

– Steve Malik, ECM Solutions Manager, Turner Industries

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Reveille
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SOLUTIONS FOR
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PLATFORMS

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KOFAX

IBM

Microsoft