

Reveille Partner Network

Partner Deal Registration Guidelines

1. GENERAL INFORMATION

- 1.1. Reveille tracks accounts at the site level. For example Reveille would allow one partner to register a deal for "Procter & Gamble" and another partner can register a deal for "Tide". Even though Procter & Gamble is the holding company for Tide. Reveille considers these two separate accounts.
- **1.2.** The account of record will be the entity that makes the decision, signs the agreement, pays the invoice and is implementing the product.

2. DEAL ELIGIBILITY

- **2.1.** The deal is not already registered by a different Reveille partner. Exceptions apply... see section 4.2.
- 2.2. The deal is not listed on Reveille's Named Account List
- **2.3.** The partner deal registration form that is located on the partner portal is completed in its entirety with accurate information.

3. DEAL ACCEPTANCE

- **3.1.** Reveille will endeavor to Approve or Reject deal registration requests within <u>24-48</u> hours if all required information is included in the registration request
- **3.2.** Partner will receive an "Approval" or "Rejection" email from Reveille within <u>24-48</u> hours. If "Rejection" email is sent it will also include reasoning for rejection.

4. CONFLCTS & RESOLUTIONS

4.1. If conflict arises from multiple partners submitting deals for the same account. The partner that submitted their registration first will have the rights for that account.



- **4.2.** If a partner submits a deal registration for an account that is "owned" by another partner. The registration will be rejected unless one of the following exceptions apply:
 - **4.2.1.** If the second partner registering the deal is selling Reveille attached to a separate platform that the first partner is not contracted or able to sell.
 - **4.2.2.** If the first partner has had no activity with that account within 12 months
 - **4.2.3.** If the first partner attempted to sell Reveille to account, but it resulted in "Closed: Lost"

5. EXPIRATION

- **5.1.** To remain eligible, a registered opportunity must be closed <u>12 months</u> from the time of submission.
- **5.2.** Partners may request one <u>30-day extensions</u>, which may be granted by Reveille in its sole discretion if they are actively working the deal.
- **5.3.** Thereafter the partner must re-register the opportunity, the approval of which will be dependent on whether the deal has been registered in the time between expiration and the time the Partner submitted their re-registration.
- **5.4.** Acceptance is by standard registration rules.

6. ENFORCEMENT & DISPUTES

- **6.1.** Partners that violate the deal registration rules are subject to consequences from Reveille's Partner Network.
- **6.2.** Partners must submit any disputes arising from this deal registration program to partners@reveillesoftware.com.