

# Reveille Management Console for Captiva InputAccel

Upgrade from EMC Captiva Input Management Console (IMC) 3.1

## AT A GLANCE

- Provides an upgrade path for customers using EMC's Input Management Console (IMC)
- Integrates with other Reveille Management Consoles including:
  - EMC Documentum
  - Microsoft SharePoint
- Ensures continuous operation of the business processes supported by the InputAccel implementation

Reveille Management Console for Captiva InputAccel is the only agentless application level monitoring system that deeply integrates with EMC® Captiva® InputAccel® (IA) to ensure its timely operation of key components. Reveille monitors these components, diagnoses the cause of a problem and automatically repairs it or waits for administrative approval to repair. This proactive solution ensures that the promises of excellent user experience and smooth, continuous operation of the business processes supported by the IA implementation are met.

Reveille Management Console for Captiva InputAccel monitors the key processes in the IA product, including:

- **Capture** - to ensure your capture processes are running and work queues are not getting clogged with process exceptions or unhandled batches
- **Classify** - to ensure documents are recognized and routed to their destinations
- **Extract** - to ensure the data from scanned documents is recognized and routed to its target application or database
- **Validate** - to ensure the key third-party applications that support the validation process, such as ERP or CRM systems, are available to the validation process
- **Deliver** - to ensure the destination systems, applications and databases have properly received the data from the capture process

The Reveille Management Console for Captiva InputAccel adds new capabilities including a graphical Business Management Dashboard, enhanced on-call scheduling and RSS notification support. Additionally, Reveille Management Console for Captiva InputAccel can seamlessly integrate with other Reveille Management Consoles for leading ECM platforms including Documentum D5 / D6.x and Microsoft SharePoint.

## Major Features

### Included with Reveille Management Console for Captiva InputAccel

- Transfer of all existing IMC monitors for use with InputAccel**
- Reveille 5.1 level code base upgrade**
  - Numerous enhancements (see Reveille 5.1 Overview Guide)
- Distributed Reveille**
  - Install Reveille in multiple locations reporting to a primary Reveille hub
- Mobile device access**
  - HTML browser access for Blackberry/Windows Phone/iPhone browsers
  - Windows Phone native .NET application for Reveille
- Enhanced Reveille management utilities**
- Business Management Dashboard**
  - Included graphical map display using Microsoft's advanced graphics environment Windows Presentation Foundation (WPF)
- Real Simple Syndication (RSS)**
  - Ability to subscribe to Reveille monitors
- Enhanced On-call scheduling**
- Reveille Client website download**
- Included Wizards**
  - InputAccel
  - InputAccel for Invoices
  - Base Documentum D5
  - File Access
  - Internet Explorer (IE)
  - Ping
  - Secure Telnet
  - SQL
  - Windows Event Log
  - Windows Management Instrumentation (WMI)

## Optional Management Console Features

- Monitor applications and related systems not included with IMC**
- Optional Wizards**
  - Documentum D5+ / D6+
  - Enhanced SQL, FTP and File Access Wizards
  - Web Services
  - IMAP mail
  - POP mail
  - JMX (Java Management Extension)
  - IBM 3270/5250/Telnet terminal emulation
  - ODBC - generic database monitoring
  - Trace Route
  - Oracle TNSPing
  - SNMP MIB
  - WinApp - Windows 32bit-based applications with client side scripting
  - Reveille RealTime
- Reveille Connectors**
  - EMC SMARTS, Tivoli, HP, CA and Microsoft System Center Operations Manager (SCOM)

## ABOUT REVEILLE

Reveille Software™ is the provider of the most widely used experience and performance management (EPM) solution for enterprise content management (ECM) applications. Used by hundreds of companies, including GSK, T-Mobile and Chase, Reveille EPM helps companies ensure business-critical applications perform at peak efficiency and availability—without application babysitting. Reveille EPM proactively monitors user experience, application processes and business metrics to diagnose and repair failures before end-users experience delay.

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