



Reveille Management Console for IBM FileNet P8

Use Reveille Management Console for IBM FileNet P8 to enable platform, process and actual end-user experience monitoring for business-critical IBM® FileNet® based applications

BENEFITS

- Monitors and tracks every user's application activity and performance levels for IBM FileNet P8
- Proactively monitors service levels of all major IBM FileNet components and processes
- Captures the actual response time of every user transaction
- Summarizes performance on a per transaction and per user basis
- Provides an objective understanding of actual end-user service levels
- Enables visibility to usage metrics for capacity planning and virtualization impact
- Agentless and non-invasive
- Provides out of the box user activity and transaction reports in PDF, CSV and text file formats
- Supports Content Management Interoperability Service (CMIS) standard
- Scales to handle larger IBM FileNet implementations

Do you find it difficult to track Workplace application performance service levels? Do you need to provide an objective understanding of actual end-user service levels and have visibility into capacity planning and virtualization? Do you have users experiencing negative service levels?

Reveille Management Console for IBM FileNet P8 is the only solution for monitoring components, processes and actual end-user experience for IBM FileNet. With Reveille you can ensure peak application availability and performance of your business-critical applications, lower support cost and reduce trouble tickets.

Actual User Experience Monitoring

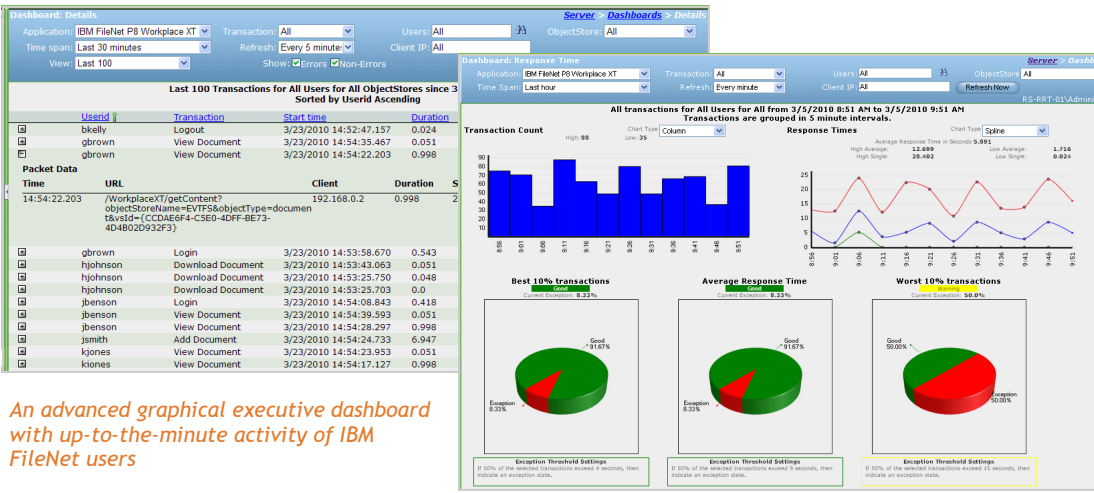
Reveille Management Console for IBM FileNet P8 provides you with the level of application transaction detail to keep your IBM FileNet Workplace users

productive by monitoring the actual user response times for all users – users in IP ranges or for selected individual users. Features include:

- An advanced graphical executive dashboard with up-to-the-minute activity of IBM FileNet users
- Actual service and activity levels for IBM FileNet Workplace users, transactions and object stores
- Capacity and usage metrics to determine the impact of virtualization, hardware and software upgrades, and IBM FileNet platform upgrades
- Connects with existing system management infrastructure, including IBM Tivoli Enterprise Console (TEC)
- Scalable to handle larger IBM FileNet implementations



View the health of IBM FileNet components, processes and end-user response times on a graphical executive dashboard



An advanced graphical executive dashboard with up-to-the-minute activity of IBM FileNet users

Monitoring Components, Processes and Application Exceptions

Reville Management Console for IBM FileNet P8 is an agentless application monitoring system that provides real-time monitoring of critical IBM FileNet components and processes. Reville monitors each of the key components, isolates the problem when there is an issue, and automatically or interactively makes the repair. Use Reville Management Console for IBM FileNet P8 to:

- Monitor the service level of all key IBM FileNet components / processes
- Enable real-time monitoring, notifications, diagnostics and automated remediation of identified issues
- Implement rapidly with pre-configured wizards and test libraries uniquely designed for IBM FileNet

Because of the agentless design, Reville requires no additional software on monitored resources. Reville installs in minutes, is running in hours and delivers results in days.

Scorecard Metrics

Reville Management Consoles include pre-packed scorecard metrics that provide information to determine the cost and performance of the IBM FileNet implementation. The scorecard functionality includes the ability to track processing exception thresholds exposing high risk areas such as service delivery attainment, operational efficiency, and compliance issues including the ability to:

- Compare workflow process exceptions
- View end-user response times and transaction volumes
- Capture object store transaction volumes and platform activity



Pre-configured wizards contain test libraries for monitoring key platform components and processes

Requirements

- Reville Server

Supports

- IBM FileNet P8 4.5, 4.51, 5.0, 5.1
- IBM FileNet P8 Workplace
- IBM FileNet P8 Workplace XT

ABOUT REVILLE

Reville Software™ is the provider of the most widely used experience and performance management (EPM) solution for enterprise content management (ECM) applications. Used by hundreds of companies, including Amgen, Nestle and JP Morgan Chase, Reville EPM helps companies ensure business-critical applications perform at peak efficiency and availability—without application babysitting. Reville EPM proactively monitors user experience, application processes and business metrics to diagnose and repair failures before end-users experience delay.



Keeping Your Promises.

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