



# Reveille Management Console for IBM Content Manager

Use Reveille Management Console for IBM Content Manager to enable actual user experience and component monitoring for IBM® Content Manager® across business-critical applications

## BENEFITS

- Monitors and tracks every user's application activity and performance levels for IBM Content Manager
- Summarizes performance on a per transaction and per user basis
- Proactively monitors service levels for all major IBM Content Manager components and processes
- Enables visibility to usage metrics for capacity planning and virtualization impact
- Agentless and non-invasive
- Generates dynamic service level (SLA) reports
- Identifies active users for licensing compliance
- Quickly extend to key databases, web services or line of business applications as part of your overall ECM processes
- Rapid implementation for both IBM Content Manager and overall ECM process components

*How do you know when users experience service issues? Are you notified by phone, visit or urgent email? Do you find it difficult to track the breadth of IBM Content Manager application processes, actual end-user service levels and have visibility into capacity planning and virtualization?*

Reveille Management Console for IBM Content Manager is the only solution for monitoring application processes and actual user experience for IBM Content Manager. The console addresses the monitoring needs of the IBM Content Manager business owners and provides:

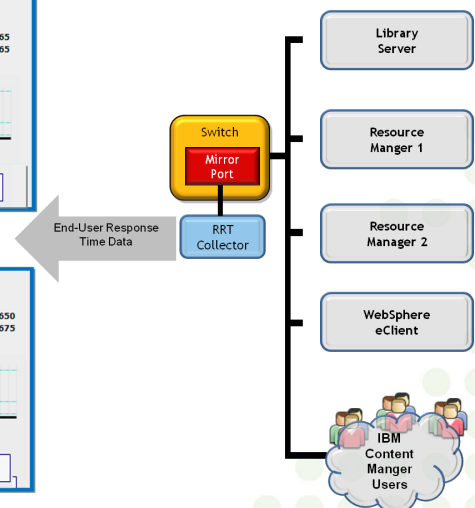
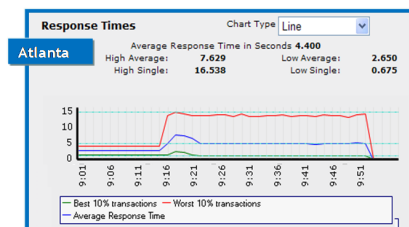
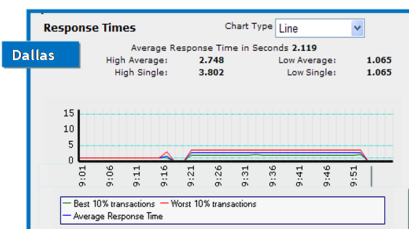
- An advanced graphical executive dashboard with up-to-the-minute status of IBM Content Manager users and application processes
- Data rollup from corporate, regional and remote locations for an ECM shared services dashboard view
- Baseline application service levels for IBM Content Manager eClient users
- Activity level metrics by user, group, or location

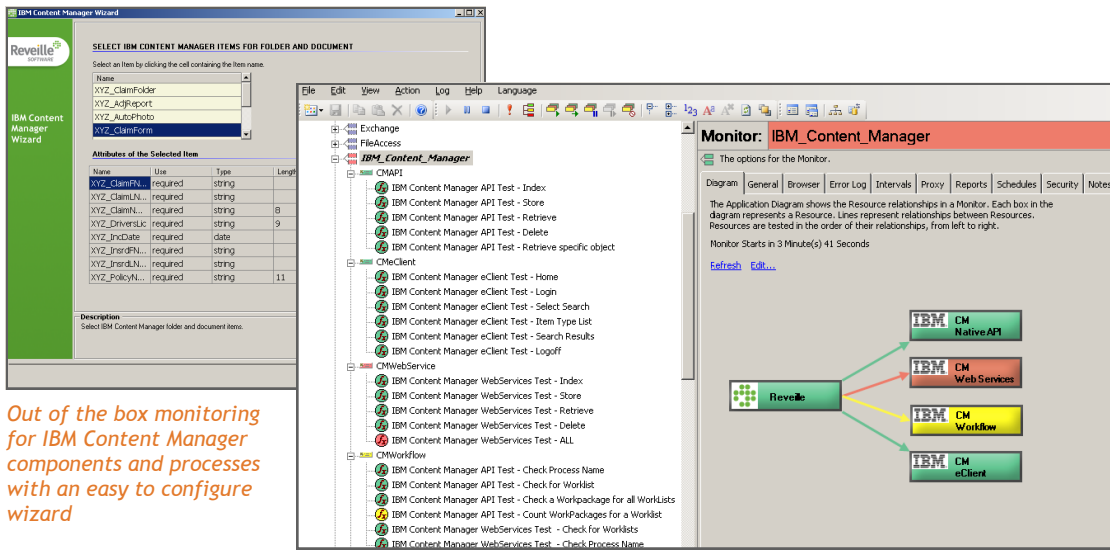
- Baseline metrics for capacity planning and usage patterns
- Connects with existing system management infrastructure, including IBM Tivoli Enterprise Console (TEC)
- Information to determine how hardware and software changes / upgrades impact your IBM Content Manager users— helpful for virtualization impact and IBM Content Manager platform upgrade analysis

Reveille Management Console for IBM Content Manager provides you with the level of granularity and detail that you need to keep your IBM Content Manager users productive.

Reveille Management Console for IBM Content Manager monitors the actual user response times for all of the transactions below - collectively for all users or for an individual user including:

- Login
- Add Document
- Add Folder
- Check Out Document
- Search
- View Document
- Custom Transactions
- Supports encrypted SSL transactions





Out of the box monitoring for IBM Content Manager components and processes with an easy to configure wizard

## Requirements

- Reveille Server

## Supports

- IBM Content Manager
- IBM Content Manager eClient

## Monitoring Components and Processes

Reveille Management Console for IBM Content Manager is the only agentless application monitoring system that deeply integrates with IBM Content Manager, ensuring the timely operation of each of the key components and processes of an IBM Content Manager implementation. Reveille monitors each of the key components isolates the problem when there is an issue, and automatically or interactively makes the repair. Use the Reveille Management Console for IBM Content Manager to:

- Monitor the service levels of all key IBM Content Manager components / processes
- Enable real-time monitoring, notifications, diagnostics and automated remediation of identified issues
- Enable better business decisions based on accurate information regarding the health of your IBM Content Manager platform and repositories
- Implement rapidly with pre-configured wizards uniquely designed for IBM Content

Manager  
Go beyond conventional system management frameworks, focused on 'ping, power and pipes,' to identify and remediate process exceptions. By monitoring application-layer services, Reveille complements existing conventional system management frameworks, including HP OpenView, IBM Tivoli, CA Unicenter, Microsoft SCOM and others.

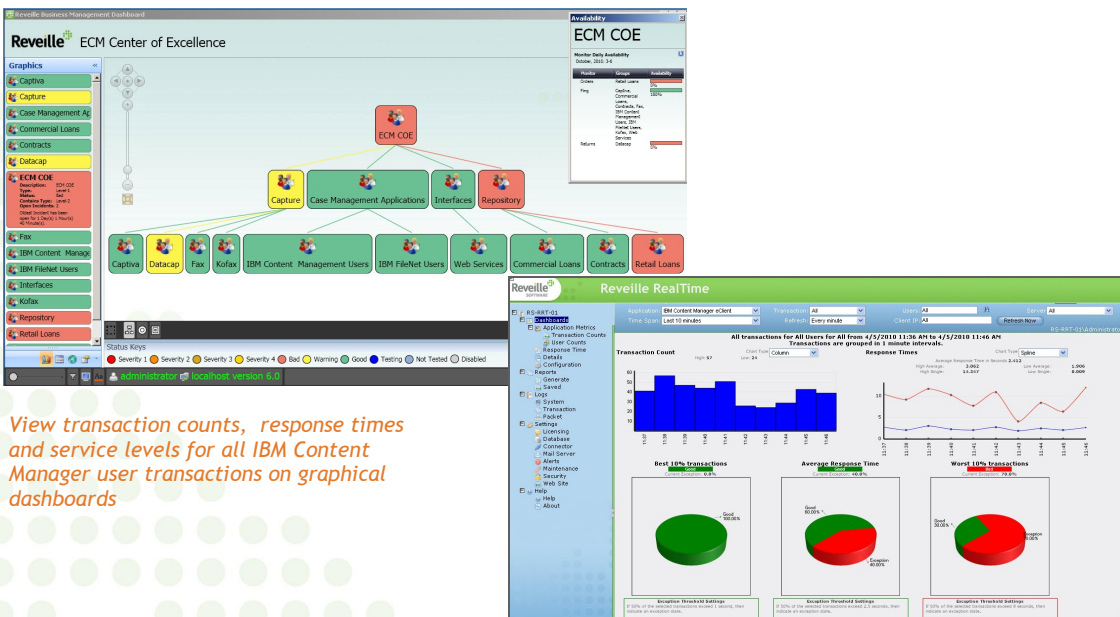
Because of the agentless design, Reveille requires no additional software on monitored resources. Reveille installs in minutes, is running in hours and delivers results in days. Multiple IBM Content Manager implementations, including any platform or service, can be supported.

The solution includes browser-based access to real-time data, as well as historical data, including:

- Availability and service-level information
- Real-time application and component status
- Desktop and Mobile dashboard reporting with individual or consolidated monitor views

## ABOUT REVEILLE

Reveille Software™ is the provider of the most widely used experience and performance management (EPM) solution for enterprise content management (ECM) applications. Used by hundreds of companies, including GSK, Grange Insurance and Chase, Reveille EPM helps companies ensure business-critical applications perform at peak efficiency and availability—without application babysitting. Reveille EPM proactively monitors user experience, application processes and business metrics to diagnose and repair failures before end-users experience delay.



View transaction counts, response times and service levels for all IBM Content Manager user transactions on graphical dashboards



Keeping Your Promises.

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