

Document Imaging Report

Business Trends on Converting Paper Processes to Electronic Format

4003 Wood Street ● Erie, PA 16509 ● PH (814) 866-2247 ● <http://www.documentimagingreport.com>

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Reville Introduces Monitoring for SharePoint

Reville Software believes **Microsoft** SharePoint's day as a high-end document image management repository has arrived. The Atlanta-based ISV recently announced a new Management Console for SharePoint environments. Reville specializes in performance monitoring and reporting for high-end capture and document management applications.

Reville has historically offered solutions around **IBM's** FileNet and Content Manager ECM systems, as well as **EMC's** Documentum—in addition to **Kofax** and EMC capture products. "We are looking at the top of the pyramid in regards to SharePoint implementations," said Bob Estes, CEO of Reville. "There's a lot of SharePoint software out there that hasn't even been paid for (Microsoft doesn't charge for the entry-level version) and it's still a billion dollar business for Microsoft.

"From what we've seen, there are some very large customers who have SharePoint broadly deployed and are using it for very specialized processes and

document management applications. If you look at EMC and IBM, and where they are doing high-volume capture and document management—markets like insurance, financial services, pharmaceuticals, oil and gas, etc.—SharePoint is being utilized in the same places."

Brian DeWyer, CTO and VP, product management, for Reville, said he is seeing a lot of hybrid environments where organizations are using SharePoint as well as other ECM repositories. "We are seeing organizations asking why they can't launch new applications on SharePoint vs. their legacy ECM systems," he said. "While there might not be motivation enough for them to move off their legacy platforms for existing apps, we are seeing a lot of hybrid environments take shape.

"Our software can guarantee that the performance in SharePoint environments is meeting the standards of mission critical applications. It can also be used to monitor the interaction between capture, SharePoint, and other ECM repositories."

The Reville Management Console for Microsoft SharePoint (RMCS) offers 50 out-of-the-box tests that can be configured through a GUI. RMCS provides both real-time feedback and metrics reports on activities over periods of time. It can measure usage and performance numbers related to sites, documents, and users.

"RMCS can report how long it is taking to store, retrieve, and delete documents, and if it is taking longer at one location than another," said DeWyer. "It also tracks errors and can measure the performance of Microsoft's FAST indexing. In hybrid environments, it can report how well a CMIS interface is working compared to a native interface.

"These are the types of things users have to deal with in SharePoint if it is really going to be utilized as a mission critical platform. And we've created a Web Parts interface that enables users to view RMCS dashboards and reports right in SharePoint."

For more information: <http://www.revillesoftware.com/releases/release16.aspx>